

### Tecserv improves their environmental impact

**Tecserv UK Limited wanted to improve their environmental impact and used the Aim Higher Scheme to do this through a review of their processes and creating a formal set of environmental policies and procedures.**

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**Tecserv UK Limited are constantly looking at ways to improve the business. They used the Aim Higher Scheme to dedicate the resources to look at how they could improve their environmental impact. This involved reviewing their processes, making recommendations and creating a set of environmental policies and procedures.**

Tecserv designs, installs and maintains fire and security systems and associated equipment to retail, commercial and industrial premises. Like many businesses they are looking at continuous improvement of their systems and procedures. They had previously taken action and introduced a number of processes that have improved their environmental impact but there was no formal procedure or plan in place. The Aim Higher Scheme gave them the opportunity to address this and improve on the work that had previously been carried out.



The Aim Higher Scheme, run by the Regeneration Shared Service, links talented university undergraduate students with local employers to undertake structured business projects. The scheme is funded through the European Regional Development Fund and therefore the costs to the employer are kept to a minimum.

The company recruited Matthew Bonser, a second year undergraduate studying BA (Hons) Management and Marketing, in the Summer of 2013 to carry out an 8-week placement dedicated to producing a formal set of environmental policies and procedures.

The project would look at existing processes and analyse the potential areas of environmental improvement with a view to implementation for short, medium and long term timescales. At the end of the project they wanted a formal environmental policy and procedure in place clearly documenting the processes. The student would provide a presentation to the management team on the benefits for environmental impact reduction.

Having someone dedicated to undertake the project meant that they now have a formal set of Environmental Policies and Procedures, with an inbuilt audit system allowing the company to demonstrate compliance. Staff are now able to point customers to the website and save time. This should improve the company's ability to win contracts and tenders.

The project has helped the company to focus and be a catalyst for change. The company will see commercial results financially when new contracts are awarded.

Matthew has also benefited from the experience through developing his report writing skills to industry standard, improved time management skills and generally his interpersonal skills. Matthew travelled to other offices and saw working environments at different locations. Giving the presentation to the Senior Management Team was a fantastic experience and integrated his report writing and marketing skills. Matthew felt that all the skills he'd used and developed would aid his future career and enhance his CV. Matthew stated 'I feel that I have achieved something that matters and made a difference to the company as it will enable them to get more tender opportunities especially for larger contracts as they need to show they are environmentally friendly and I have enjoyed putting my skills to the test.'

If you are interested in finding out more information about the Aim Higher Scheme or would like to become involved then please [view our online brochure](#) or contact us on 01623 463165.



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